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As the COVID-19 situation continues to escalate, HCI remains open for business and we are committed to serving our customers during this unprecedented time.

The health and safety of our employees remains priority number one. HCI has increased sanitization and cleanliness measures, suspended all business travel, and reduced human density in the workplace by offering work-from-home options, split shifts, practicing social distancing and drastically limiting outside visitors. Internal staff at our facility is limited to critical/essential staff only.

As defined by federal and local government orders, HCI is remaining open with essential staff only to continue to support the supply chain needs of our nation's infrastructure and essential services such as plumbing, waterworks, natural gas, propane, and HVAC applications.

Our sales and technical staff are equipped to support you through email, phone calls, and virtual meetings. Our customer service team can provide live assistance between the hours of 8:00am - 5:00pm EST via phone or email. Additional steps have been taken to fill our supply chain at our headquarters in Warren MI, on the water/in transit, and in our manufacturing facilities globally to seamlessly address any work stoppages.

HCI continues to monitor the situation and follow the guidance from national and local governments, as well as the Center for Disease Control. We will continue to be proactive and adjust our operations according to any local or federal government mandates and will keep you informed of any changes.

If you have questions or concerns, please contact your HCI sales or customer service representative. We wish you and your families continued good health and thank you for allowing us to serve you during these challenging times.

Sincerely,

A handwritten signature in black ink that reads "Adam Stier".

Adam Stier
President